



# PARENT / CARER SURVEY

Working together to improve children's services and outcomes in Clackmannanshire and South Lanarkshire



**ScotCen Interviewer:**

Name: .....

Phone number: .....

Appointment time: .....

**ScotCen**  
Social Research



## ABOUT THIS SURVEY

**Realigning Children's Services** is a programme which will help to improve services for children in your local area. Clackmannanshire and South Lanarkshire are individually participating in the programme.

We would like to talk to parents / carers of children aged 0-8 about you, your family and your child's needs and wellbeing and your experiences of local services, like, schools and childcare.



## WHY WE WANT YOU TO TAKE PART

The findings of these interviews and other survey work will be used to understand the wellbeing and needs of children and families in your area. Your local service providers will then use this information to help improve services for you and your children.

The interviews are being carried out on behalf of your Council by **ScotCen Social Research**.



## FIND OUT MORE

Your interviewer will also be happy to answer any questions you may have.

To find out more about the survey or if you have any further questions about the **Realigning Children's Services** programme as a whole, please call us free on **0800 652 9294**, email us at **[rcs@scotcen.org.uk](mailto:rcs@scotcen.org.uk)** or visit **[www.transformingchildrensfutures.scot](http://www.transformingchildrensfutures.scot)**.



## WHAT DOES IT INVOLVE

We are asking you to take part because you live in one of the areas covered by the survey, and you look after a child aged 8 years or under.

We would like you to take part in a short interview that will take around 30 minutes. One of our experienced interviewers will ask you some simple questions about you and your family, your health, the health and needs of your child, your local area and local services.

If you would rather skip a question, that's fine - just tell your interviewer - and you can pause or stop the interview at any time for any reason at all.

Most of the questions will be read out by the interviewer but there will also be a section for you to complete yourself on the laptop.

If you decide that you do not want to take part, that's fine and we will not contact you again. Any benefits or services you may be receiving will not be affected by taking part in the survey (or not).



## WHAT'S IN IT FOR ME?

- This is an opportunity to have your say!
- Your views will help local service providers to plan for the future to ensure that children and families in your area get the support they need



## YOUR PRIVACY

All the findings from the survey will be publicly reported as statistics only, so that they can be read by families, policy makers, academics and those working in early education, childcare and other services. We will never report your individual answers or anything that would allow you or any other participant to be identified. Neither will any information be shared between the different areas that are taking part.

Your personal details and interview responses will remain strictly confidential and will be handled in accordance with the Data Protection Act 1998. The results collected will be used for research purposes only. You will never receive any junk mail as a result of speaking to us because we never pass on your details to other organisations for commercial purposes.